

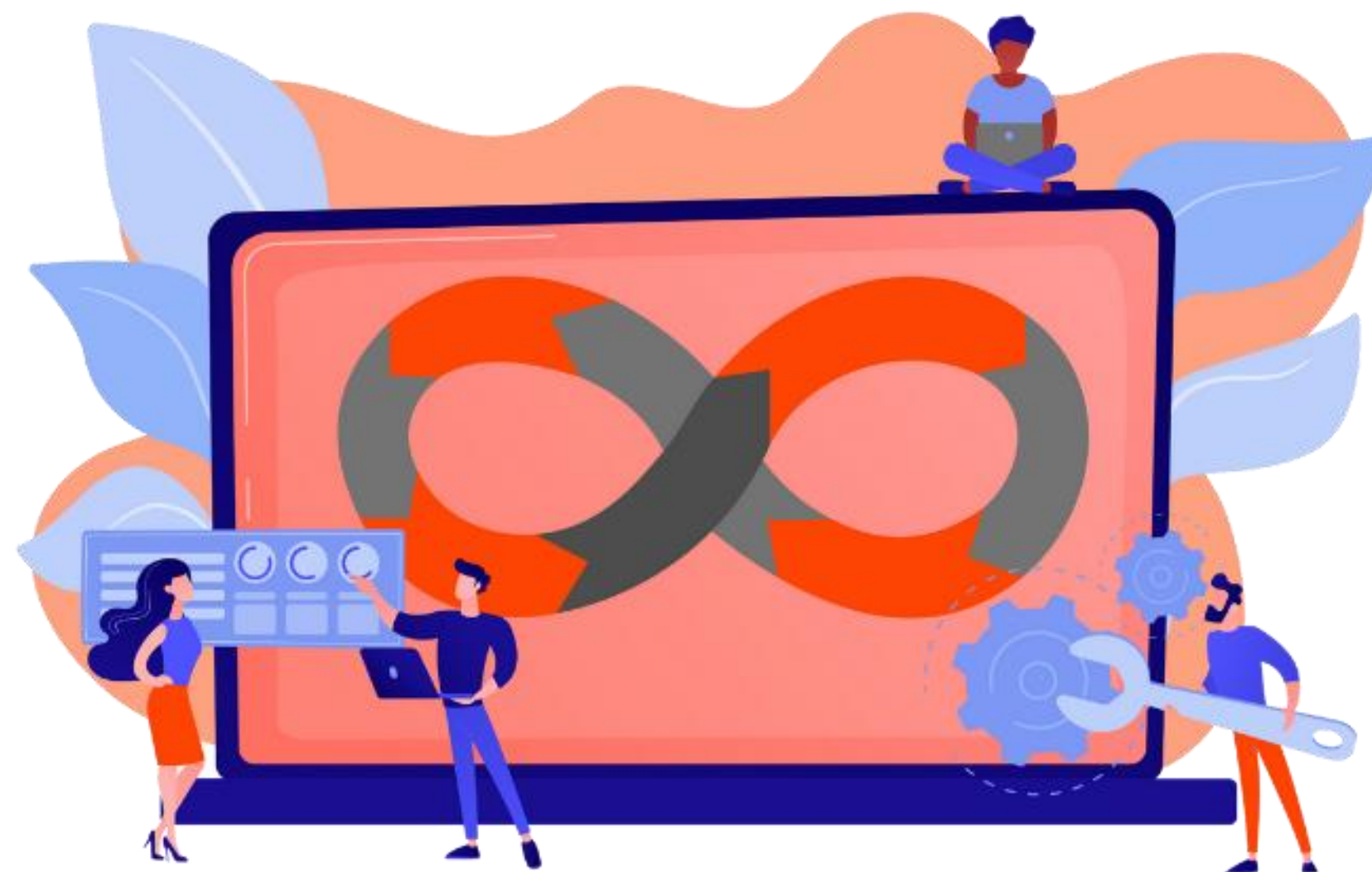


EDUCATION

ON-DEMAND SERVICE

MICROSOFT 365 ORGANISATIONS

AUGUST 2021. VERSION 1.0



On-demand expert advice, support,
and training for education institutions.

Introduction

The use of technology by teachers, students, and administration staff in schools is evolving rapidly, and as such the way schools access consultancy and training needs to change to support staff and students effectively.

TA On-Demand provides individual or group support for all staff throughout the school year, including strategic support for school leaders, staff training, and digital skills for students.

For a single annual fee, TA On-Demand includes unlimited access to:

- Expert consultancy and advice in the development and implementation of an effective digital strategy.
- A private forum where staff can post questions and receive responses from our expert teacher trainers.
- 1:1 remote support sessions with a TA Education expert.
- Remote Professional Development workshops for all staff.
- Online training platform with over 70 self-paced courses.
- Technology procurement support to help secure the best value for money.
- A range of sponsored remote and on-site deliverable student enrichment opportunities.
- A growing library of technology-based lesson plans and other teaching resources.



'With the increased expectations on teachers to integrate technology into lessons, staff at TA felt we needed to adapt how we support teachers. TA On-Demand allows staff to access support when needed, ask questions as they arise, and have instant access to quality training to support their professional development.'

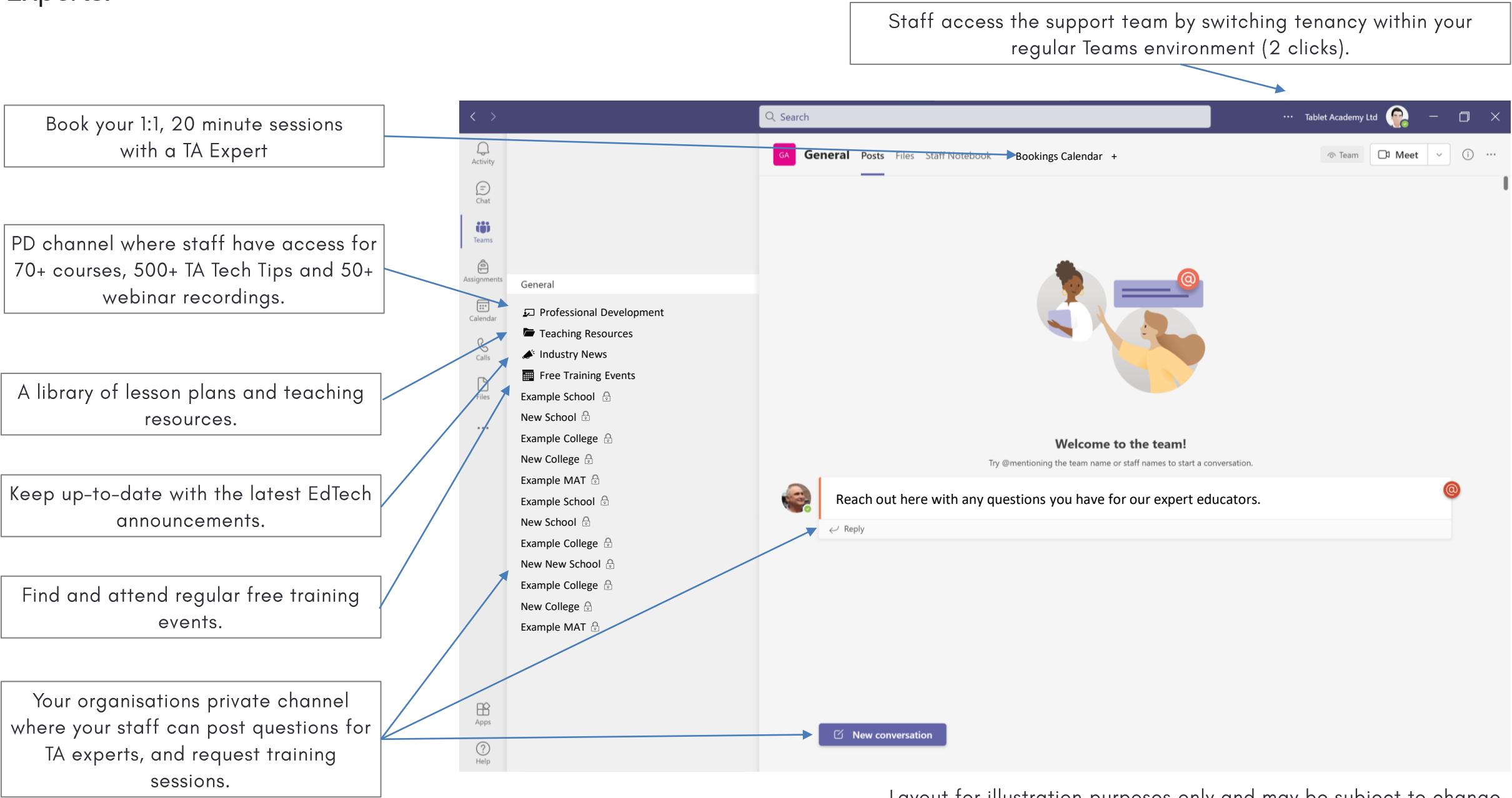
Training is no longer limited to INSET days, with mixed ability group sessions and supplier day rates.'

Mark Yorke, CEO, Tablet Academy.

How to access your On-Demand support

As we move away from the traditional INSET training model where staff attend workshops arranged by school leaders, TA On-Demand is designed to connect your individual staff members directly to our EdTech Experts.

- TA On-Demand is facilitated via a Microsoft Team that exists within TA's secure M365 tenancy. To access the support environment, staff simply switch tenancy in the top right corner (2 clicks).
- Staff are added to a private channel where they can reach out to a TA Expert to ask a question or book a 20-minute training session. This content is only viewable by your staff.
- Outside the private channel there are open channels where staff will access the professional development content, teaching resources and industry news. There will also be a dedicated channel for staff to find details of future free training events.
- Your organisations private channel where your staff can post questions for TA experts, and request training sessions.



Layout for illustration purposes only and may be subject to change.

On-demand services available to you



Strategic Consultancy

Independent expert consultancy and advice in the development and implementation of an effective digital strategy.

Evaluate the current 'state of the nation' to assist in creating a 2-3 year strategic action plan.

Carry out a 'Teaching with Technology Skills Audit' to understand staff skill levels and direct CPD.

Have an expert review current schemes of work to identify opportunities to improve outcomes using technology.



Ask An Expert

A private forum where staff can post 'How To...' technology questions to receive advice from our expert teacher trainers.

If requests require more than a written response, staff can arrange a 1:1 remote support session via a Microsoft Teams video call.

Quickly review Edtech news curated by our educators and find future free training events.

The forum can also be used for staff to share best practise regarding their use of technology.



1:1 Training

1:1 remote support sessions with a Edtech Education expert.

20-minute sessions booked directly by individual staff members requiring support.

Staff submit a request including details of their issue to allow trainers to prepare a response.

Staff can quickly check availability and book a time slot within the Teams environment.

Sessions can be booked 48 hours to 2 weeks in advance.

On-demand services available to you



Live Staff Training

90-minute PD workshops for up to 25 staff per session, delivered by an expert live via a Microsoft Teams video call.

Schedule INSET training or established training programmes, such as the Microsoft Certified Educator (MCE) programme (A requirement for Showcase Schools).

Access to a team of experts offering a range of workshops including Online Safety, Computing Curriculum, Microsoft Tools (Teams, OneNote, Forms etc.).

Including content for admin/support staff focused on using technology to improve productivity.

Please note – PD workshops are bookable by leadership only and are limited to 10 workshops per year.



Staff Training Platform

Online PD Platform including over 70 training courses, 30 hours of live webinar recordings, and over 500 x 90-second video Tech Tips.

Each self-paced training course consists of a series of small bite-sized videos and a corresponding assessment module.

Progress can be monitored by management and certificates of completion are automatically issued for each course completed.

Includes digital skills courses for students, such as 'Learning in a 1:1 device environment' or 'Using Microsoft Teams for remote learning'.

New content is added monthly and made available to all organisations who have a current subscription.

On-demand services available to you



Personal Shopper Service

End-user technology purchasing support to help secure the best value for money.

Support to identify suitable technology and any additional industry funding available.

Removes the hassle of sourcing three competitive quotes as we provide all paperwork direct from the suppliers, addressed to your organisation.

Optional support to explore finance/leasing options and insurance. When placing your order, you deal directly with the reseller and finance company, with no middlemen and markups.



Sponsored Student Enrichment

A range of remote and on-site workshop opportunities.

Funded by industry partners such as the Royal Air Force, Microsoft, Google and others.

Assigned on a first-come basis with TA On-Demand customers being informed in advance of other customers.

Practical workshops designed to enrich the curriculum and challenge students 21st Century skills.

Delivered by qualified educators with all technology and equipment provided.

Please note – Limited to industry funded workshops only.



Resource Library

A library of teaching resources focused on technology-enriched teaching and learning.

Including lesson plans, how-to guides, teacher presentations and student worksheets.

New content added throughout the year as TA develop new enrichment workshops.

TA On-Demand Fair Use Policy

The TA On-Demand unlimited support service is calculated based on a fair use policy. This ensures that all schools accessing the services can benefit from financial savings and unlimited support.

In the scenario that a school or individual staff member requires excessive support, TA Education will contact the client and explore an intervention strategy such as an all-staff training session to help alleviate the issues.

TA would deem the following example activities as unfair use:

- Regular (3+) requests for 90-min remote workshops that are poorly attended (10 or fewer staff).
- Regular (3+) requests for 20-min 1:1 support sessions are booked, but staff fail to attend.
- Staff posting inappropriate comments within the private forum or abuse directed at TA Education staff or other forum users.
- Providing access to the TA online professional development platform (PDP) to individuals not employed by your school or students not attending your school.

TA reserves the right to cancel a support package if the client fails to cooperate in finding a reasonable solution should any of the issues raised above occur. Please note that no refund will be issued in this scenario.

All remote workshops, 1:1 support sessions and student enrichment workshops are subject to our standard terms and conditions and late cancellation policy, which can be found here: <https://ta.education/terms>

The following terms and conditions are also included in the Service Level Agreement for TA On-Demand:

- A 90-minute remote workshop must be booked by a nominated lead contact and cannot be booked more than two months in advance.
- A maximum of ten 90-minute remote workshops can be booked within the contract period.
- A 20-min support session can only be booked up to two weeks in advance and with a minimum of 48 hours' notice.

On-Demand Pricing & TA Testimonials

- Orders can be placed by sending a PO, or order via email to finance@tablet.academy
- Pricing for On-Demand support for Further Education Institutions, school groups, Local Authorities and Multi Academy Trusts is available upon request.
- Pricing is based on a 12-month contract and excludes VAT.
- The total amount is invoiced upfront once your organisation return a signed Service Level Agreement (SLA).

Contract Type	Staff No.	1 Year	Offer price*
Small Organisation	Up to 25 staff	£2,250	£1,500
Primary School	Up to 50 staff	£3,000	£2,000
Secondary School	Up to 200 staff	£6,000	£4,000
FE College and MAT	Negotiable	Contact us	Contact us

*First 20 schools to return a signed SLA.
Prices exclude VAT.

'From the very first conversation I had with Mark at The Tablet Academy I felt like I was getting the support I really needed. The ambitions we had around digital transformation were exciting - but the technical, financial and cultural barriers to overcome were extreme. I needed to talk to the experts and to receive practical and impartial advice to guide our strategy. Those first conversations, and the follow up training and consultancy we have received, have put in place the stepping stones and ongoing support we need to translate our vision into reality.'

Natalie Sheppard, Thinking Schools Academy Trust

'Tablet Academy are truly committed to raising the standard for, and of, technology in schools. Their STEM and Computing Festivals have provided me with an effective and hassle-free method of reaching out to local schools and helped raise the reputation of my school whilst at the same time encouraging children and staff to engage with technology in an enjoyable way. Many schools speak highly to me about Tablet Academy INSET training, and the support and advice they offer is excellent. They are an invaluable and reliable partner for any school.'

David Horton, ICT Subject Adviser, IAPS

'Tablet Academy helped us to refresh all the teaching desktops throughout our trust. Having spent time understanding our needs and context, they collected all the quotes, ensured compliance and identified the best deal which secured us an additional £18,000 worth of funding. This has enabled us to purchase ongoing services from Tablet Academy to support our 3-year digital transformation programme.'

Jayne Harrison, CFO, Fierte Multi Academy Trust



Who Are TA ?

‘Tablet Academy is committed to working with education institutions, governments, and industry partners to ensure that digital equity is available to administrators, teachers, students, and parents to support the teaching and learning of young people worldwide.’

PROFESSOR STEVE MOLYNEUX,
CHAIRMAN, TA INTERNATIONAL.

Tablet Academy (TA)

TA is an independent, impartial, organisation founded in 2013 to support educational institutions in transforming teaching and learning through the innovative use of new and existing technology. Offering high-level consultancy, training services, and student workshops, our team of fully qualified educators support over 1,500 UK schools and train over 40,000 UK teachers each year.

TA Facts:


- TA is an organisation founded by educators for educators and as such understands the challenges that institutions and teaching staff face in addressing today's challenges.
- For the past five years TA has consistently been the most successful Microsoft in Education Global Training Partner in the UK and one of four recognised Google Workspace for Education PD Partners.
- TA is now established in 13 countries across Europe, Middle East and Africa (EMEA) delivering EdTech programmes with over 85 industry partners, such as Acer, Google, HP, Microsoft, and the Royal Air Force.

Contact Us



Reach out to discover how the
TA On-Demand service could
work for you.

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